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MANAGEMENT











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LOCAL & INTERNATIONAL TRANSFERS AROUND THE WORLD

What is mytransfers?

mytransfers is an integrated system covering the complete documentary cycle of fund transfers between companies or individuals in different cities or countries through money transfer agencies like Money Gram, Western Union etc.

mytransfers system calculates commission earned by the exchange company and also commission which has to be paid to the transfer agency used. All transactions are posted to the built-in sub ledger which can then be posted to General Ledger in real-time.

mytransfers is adoptable to the majority of business & commercial industries. It covers the basic functionalities of the following modules:

- Funds Transfer
- Funds Disbursement
- Internal Funds Transfer
- Financial Clearance
- Customer Services Management

In addition there are many other business solutions of Wolke business suite that can be incorporated with mytransfers as an optional add-on:

- mystaff
- mysales
- mypurchase
- myassets
- mytime

What does mytransfer have to offer?

- Available on two platforms: browser-based Intranet / Internet or cloud computing.
- Online real-time posting, resulting in online real-time financial reporting.
- Bilingual capability: Arabic / English, you log into the system with the language of your choice.
- Extensive MIS reporting (in both languages).
- Ocument printout option upon any task per formed.
- Multi-level access to the system and powerful central security control.

What does mytransfer use?

- The browser interface (totally thin client) for Intranet and Internet use; for easy installation and access from anywhere and anytime, totally user-friendly.
- MS express database for reliability, security, ease of use, easy upgrade to MS SQL, powerful data search and other system interfaces.
- RDBMS technology for the highest level of data integration, safety and genuine on-line real-time processing allowing for an immediate control of the company's activities.
- MS Asp.Net & C# as development tools for highest reliability, security & efficiency.

















What is Funds Transfer?

Customers need instantaneous and real time money transfers internationally. So, the system has to be ready with all the necessary data and set up to tackle these needs Structure.

my**tranfer** module includes the fully-fledged functionality for transfer of customer funds instantly with complete security and controls.

Functionalities

- Setup unlimited number of currencies
- Setup transfer outlets
- Setup conversion rates & commissions
- Add your customer data in the database, with attachments of related documents
- Money transfer through any transfer agency like Western Union or Money Gram
- Daily transactions to general ledger in real-time

Unique Features

- Full Funds Transfer Cycle
- Integrated with International Agents
- E-Commission Calculation
- Sub Ledger
- User Friendly Interface
- Supports Document Attachment
- Posting Alerts (Emails, sms..etc)
- Bi-Lingual Arabic/English
- Powerful Security Control

Technologies

- Intranet / Internet based
- Accessible Through Any Browser
- ASP.NET & C# Development Tools
- Microsoft SQL Database

FUNDS DISBURSEMENT

What is Funds Disbursement?

The timely disbursement of funds to the clients is the crucial other part of my**transfer** Module. The system has to be fast and reliable as the success of the entire transaction depends on the cash disbursements.

Funds Disbursment in the my**transfer** Module includes the functionality for receiving and disbursing the funds from customer.

Functionalities

- Setup unlimited number of currencies
- Setup transfer outlets
- Setup conversion rates & commissions
- Add your customer data in the database, with attachments of related documents
- Money transfer through any transfer agency like Western Union or Money Gram
- Daily transactions to general ledger in real-time

Unique Features

- Full Funds Transfer Cycle
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Technologies

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- Microsoft SQL Database





What is Internal Funds Transfer?

Oftentimes, exchange companies need to transfer money between their own branches for various business reasons. **Internal Funds Transfer** Module includes the functionality for transferring funds between branches of the exchange company with ease and total control.

With its in built document workflow and security it is even easier to keep full control over transfers with limits and regulations.

Functionalities

- Setup unlimited number of currencies
- Setup receiving outlets
- Setup conversion rates and commissions
- Add your customer data in the database
- Receipt of the currency and the issuance of voucher
- Inquire for recipient data in the database
- Pay the amount in the other branch and issue voucher
- Post daily transactions to general ledger in real-time database

Unique Features

- Full Internal Transfer Cycle
- Limits & Regulations
- Electronic Calculation
- Sub Ledger
- User Friendly Interface
- Supports Document Attachment
- Posting Alerts (Emails, sms..etc)
- Bi-Lingual Arabic/English
- Powerful Security Control

Technologies

- Intranet / Internet based
- Accessible Through Any Browser
- ASP.NET & C# Development Tools
- Microsoft SQL Database

FINANCIAL CLEARANCE

What is Financial Clearance Module?

Many money transfer transactions involve various exchange companies and financial institutions from the remittance to the settlement stage. The funds need to be cleared between these traders at the end of each transaction cycle.

Financial Clearance Module includes the functionality of clearing funds between the exchange company and transfer agencies.

Functionalities

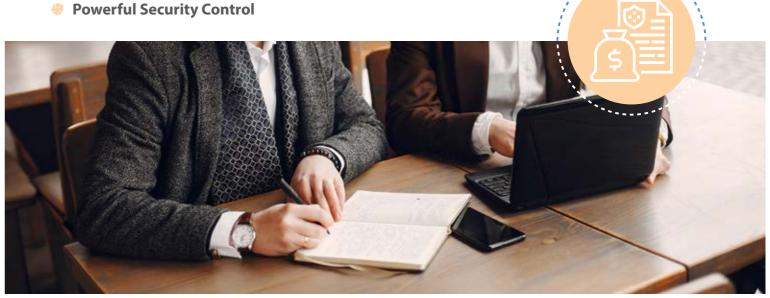
- Setup clearing charges
- Exchange by the purchase value of the currency & calculating profit & loss, or
- Send a note demanding transfer agencies in the case of the large payments
- Setup clearing charges
- Post accounting entries

Unique Features

- Full Financial Clearance Cycle
- Policies Mapping
- Electronic Calculation
- Sub Ledger
- User Friendly Interface
- Supports Document Attachment
- Posting Alerts (Emails, sms..etc)
- Bi-Lingual Arabic/English

Technologies

- Intranet / Internet based
- Accessible Through Any Browser
- ASP.NET & C# Development Tools
- Microsoft SQL Database





CUSTOMER SERVICES MANAGEMENT

What is Customer Services Management?

Customer Services Management Module automates your entire customer services and related activities. Customer Services areas can be pre-defined in system and limited or full access can be provided to customers based on customer type or services used.

A comprehensive yet easy to use Customer Support Portal is also available as part of the system. Customer Services Module has built-in functionalities of e-mails and messaging which can be scheduled to be sent automatically to all or set of customers.

Unique Features

- Unlimited Customers
- Unlimited Service Categories
- Multiple Correspondence Types
- Customer Support Portal Update
- Customer Communication
- Supports Document Attachment
- Posting Alerts (Emails, sms..etc)
- Bi-Lingual Arabic/English
- Powerful Security Control

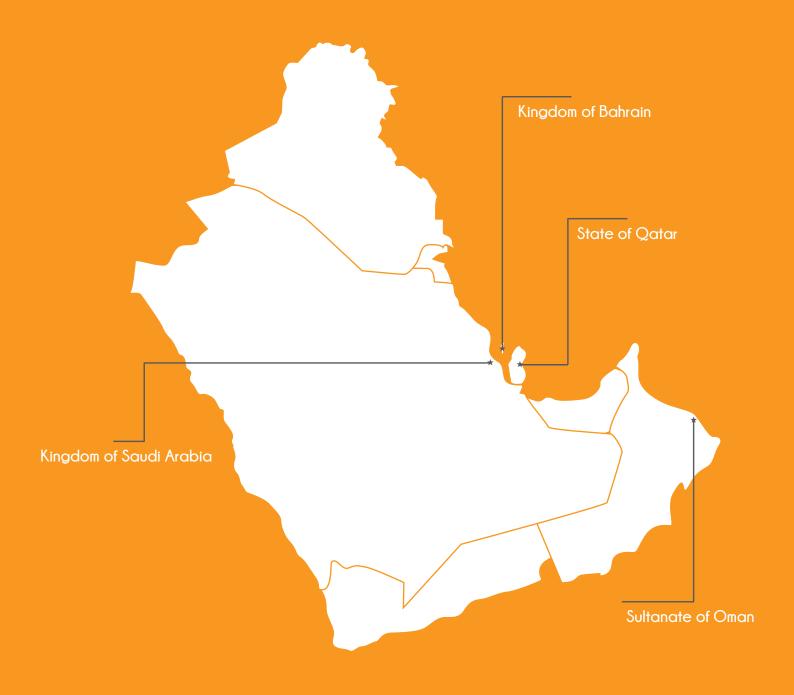
Functionalities

- Customer Support Portal
- Customer Service Levels
- Customer Support/Service Tickets
- Customer Communications

Technologies

- Intranet / Internet based
- Accessible Through Any Browser
- ASP.NET & C# Development Tools
- Microsoft SQL Database





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