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wolke

my realestate

REAL ESTATE MANAGEMENT

TOTAL CONTROL OF YOUR
REAL ESTATE
BUSINESS

What is my**realestate?**

my**realestate** is an integrated system covering the entire business process, whether building, land, farm etc. Real estate can be distributed and recorded in any unit of measurement. The System also includes full documentary cycle of hotel real estate. Wolke provides a powerful Security and Workflow.

Specific system and operational roles that can be defined at user or group levels. A powerful document workflow ensures a smooth flow of documents within the organization, and any number of approval levels.

my**realestate** is adoptable to the majority of business and commercial industries. It covers the basic functionalities of the following modules:

- **Real Estate Management**
- **Contracts Management**
- **Services Management**
- **Customer Services Management**
- **Invoice / Billing Management**
- **Cash Invoice Management**
- **Settlement & Collection Management**
- **Customer Portal**

In addition there are many other business solutions of Wolke business suite that can be incorporated with my**realestate** as an optional add-on:
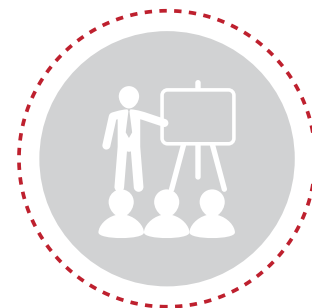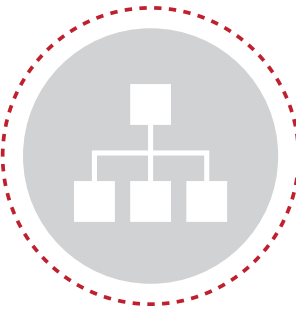
- my**staff**
- my**sales**
- my**purchase**
- my**assets**
- my**time**

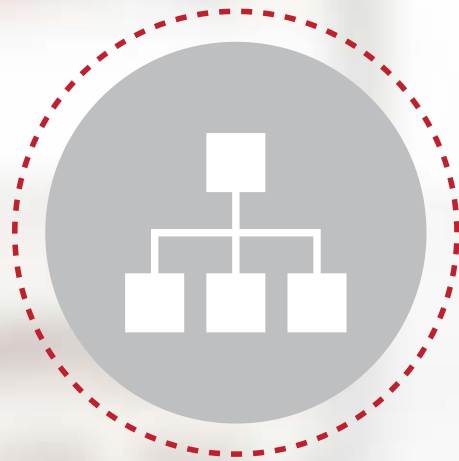### What does my**realestate** have to offer?

- Available on two platforms: browser-based Intranet / Internet or cloud computing.
- Online real-time posting, resulting in online real-time financial reporting.
- Bilingual capability: Arabic / English, you log into the system with the language of your choice.
- Extensive MIS reporting (in both languages).
- Document printout option upon any task per formed.
- Multi-level access to the system and powerful central security control.

What does my**realestate** use?

- The browser interface (totally thin client) for Intranet and Internet use; for easy installation and access from anywhere and anytime, totally user-friendly.
- MS express database for reliability, security, ease of use, easy upgrade to MS SQL, powerful data search and other system interfaces.
- RDBMS technology for the highest level of data integration, safety and genuine on-line real-time processing allowing for an immediate control of the company's activities.
- MS Asp.Net & C# as development tools for highest reliability, security & efficiency.

Unique Features

- Multi-level Department Structure
- Unlimited Employment Types
- Multiple Grade, Steps & Titles Structure
- Multiple Positions Structure
- Supports Document Attachment
- Posting Alerts (Emails, sms..etc)
- Bi-Lingual Arabic/English
- Powerful Security Control

Technologies

- Intranet / Internet based
- Accessible Through Any Browser
- ASP.NET & C# Development Tools
- Microsoft SQL Database

REAL ESTATE MANAGEMENT

What is Real Estate Management?

Real Estate Management covers all aspects of your real estate business. It allows you to manage properties for renting, leasing or selling with total control over financials.

Real Estate Management also provides multi-currency transactions to manage oversees properties. my**realestate** system is auto invoicing feature raises the invoices periodically based on customers payment terms.

Functionalities

- Keep all data on real estate, according to various parameters
- Keep all documentation
- Complete Financial accounting
- Link fixed assets
- Electronic inquiries on Booking, Cancellation, Closing etc.
- Vacant real estate (of rooms, shops, land and buildings, etc.)
- Send alerts electronically via e-mail

SERVICES MANAGEMENT

What is Services Management?

Services Management Module provides customers with full services management cycle be it in any sphere. System's easy to define service categories lets the user's setup the services and the pricing of services with minimal efforts.

Functionalities

- Multiple types of services provided
- Method of calculating fees
- Define the terms for each service
- Define the conditions for each service
- Print Services Reports
- Inquiries& reports
- Send alerts electronically via e-mail
- Send alerts electronically via SMS

Unique Features

- Customer Portal
- e-Orders
- Customer Ageing
- e-Payment
- User Friendly Interface
- Supports Document Attachment
- Posting Alerts (Emails, sms..etc)
- Bi-Lingual Arabic/English
- Powerful Security Control

Technologies

- Customer Support Portal
- Customer Service Levels
- ASP.NET & C# Development Tools
- Microsoft SQL Database

CONTRACTS MANAGEMENT

What is Contracts Management?

Contracts Management provides a host of functionalities to manage all aspects of contracting industry. The system moves through each and every stage of the contracting process starting with the creation of the contract to its execution and completion.

Contracts Management allows multiple types of contracts to be defined in system with different terms and conditions and payment cycle. It is easy to use and provides firm control over the contracting process.

Unique Features

- Financial Posting
- Customer Record
- Customer Ageing
- e-Payment
- User Friendly Interface
- Supports Document Attachment
- Posting Alerts (Emails, sms..etc)
- Bi-Lingual Arabic/English
- Powerful Security Control

Functionalities

- Multi-type Contracts
- Payments Cycle
- Contracts Amortization
- Follow-up contracts
- Print contracts
- Inquiries & reports

Technologies

- Intranet / Internet based
- Accessible Through Any Browser
- ASP.NET & C# Development Tools
- Microsoft SQL Database

INVOICE / BILLING MANAGEMENT

What is Invoice/Billing Management?

Invoice / Billing Management provides the functionality to raise all types of invoices electronically, namely, Against Delivery, General or Transactional. It has a built-in workflow process and a full limit-authorization control.

It also has functionality to record contracts with customers and raise invoices periodically as per the contract. System can also apply formulae at contract level to calculate invoice amounts based on input. The accounting entries are also posted in real-time to the General Ledger.

Functionalities

- **Raise Invoices Electronically**
- **Raise Invoice Against Delivery**
- **Add Invoices Manually**
- **Apply Formulae for Amount Calculation**
- **Cancel Invoices**
- **Transfer Invoice to Settlement**
- **Invoice Inquiries**
- **Print Invoices or Send Via Email**

Technologies

- **Customer Support Portal**
- **Customer Service Levels**
- **ASP.NET & C# Development Tools**
- **Microsoft SQL Database**

Unique Features

- **Customer Portal with Dashboard**
- **e-Invoices**
- **Auto Invoice Sending**
- **User Friendly Interface**
- **Real-Time Accounting Entries**
- **Supports Document Attachment**
- **Posting Alerts (Emails, sms..etc)**
- **Bi-Lingual Arabic/English**
- **Powerful Security Control**

CUSTOMER SERVICES

What is Customer Services Management?

Customer Services Management includes full-fledged functionalities of customer services management that ensure prompt and efficient customer care and follow up.

With my**realestate Customer Services Management** Module, gone are the days of frustrated customers and delayed actions.

Functionalities

- **Customer Setup**
- **Create a service request electronically**
- **Create a maintenance request electronically**
- **Create inquiries request electronically**
- **Print account statements electronically**
- **Inquiries about the account electronically**
- **Send alerts electronically via e-mail**

Unique Features

- **Customer Portal**
- **Online Ticketing**
- **Customer Communications**
- **User Friendly Interface**
- **Electronic Alerts**
- **Supports Document Attachment**
- **Posting Alerts (Emails, sms..etc)**
- **Bi-Lingual Arabic/English**
- **Powerful Security Control**

Technologies

- **Intranet / Internet based**
- **Accessible Through Any Browser**
- **ASP.NET & C# Development Tools**
- **Microsoft SQL Database**

CASH INVOICE MANAGEMENT

What is Cash Invoice Management?

Cash Invoice Management is the perfect solution for raising cash memo/invoice for any on counter sales including point of sale devices. It has a built-in workflow process and a full discount limit authorization control.

The system has a responsive interface enabling the use on type of computer device including tablet computers or mobile phones. **Cash Invoice Management** system allows to prepare cash invoices against orders received or quotations sent. tentries are also posted in real-time to the General Ledger.

Functionalities

- Raise Cash Memo/Cash Invoice Electronically
- Raise Invoice Against Order/Quotations
- Add Cash Invoices Manually
- Schedule Delivery
- Inventory Inquiries
- Cash Invoice Inquiries
- Print Cash Invoices or Send Electronically Via Email

Unique Features

- Electronic Cash invoice/Memo
- User Level Discount Limits
- Customer Record
- User Friendly Interface
- Real-Time Accounting Entries
- Supports Document Attachment
- In-Built Approval Workflow
- Posting Alerts (Emails,SMS.)
- Powerful Security Control

Technologies

- Intranet / Internet based
- Accessible Through Any Browser
- ASP.NET & C# Development Tools
- Microsoft SQL Database

SETTLEMENT & COLLECTION

What is Settlement & Collection ?

Settlement and Collection Management provides the functionality to raise settlements / receipts electronically against invoice, against advance received, against credit note, against services or general receipts.

Settlement and Collection Management system has a built-in workflow process and a full limit authorization control. It also has functionality to issue settlements automatically against a payment received electronically through payment gateway or any other online transaction method. The accounting entries are also posted in real-time to the General Ledger.

Functionalities

- Raise Receipts Electronically
- Raise Receipts Against Invoices
- Raise Settlements Against Invoices
- Raise Receipts Against Advance Received
- Raise Settlements Against Advance Received
- Raise Manual Receipts
- Cancel Settlements
- Settlement Inquiries
- Print Settlements or Send Via Email

Technologies

- Customer Support Portal
- Customer Service Levels
- ASP.NET & C# Development Tools
- Microsoft SQL Database

Unique Features

- e-Settlements/Receipts
- Auto Settlements Sending
- Real-Time Accounting Entries
- User Friendly Interface
- Business Intelligence Reporting
- Supports Document Attachment
- Posting Alerts (Emails, sms..etc)
- Bi-Lingual Arabic/English
- Powerful Security Control

CUSTOMER PORTAL

What is Customer Portal?

Customer Portal provides the most user-friendly platform to the customers for online purchasing, customer services or online payments against services or purchases. **Customer Portal** has a responsive interface enabling the use on type of computer device including tablet computers or mobile phones.

The backend is controlled by the powerful Wolke ERP and Content Management System provided full communication with the client.

Functionalities

- ❊ **Customer Registration**
- ❊ **Customer Services**
- ❊ **Online e-Shop**
- ❊ **e-Payments**
- ❊ **Track Deliveries**
- ❊ **Customer Communication**
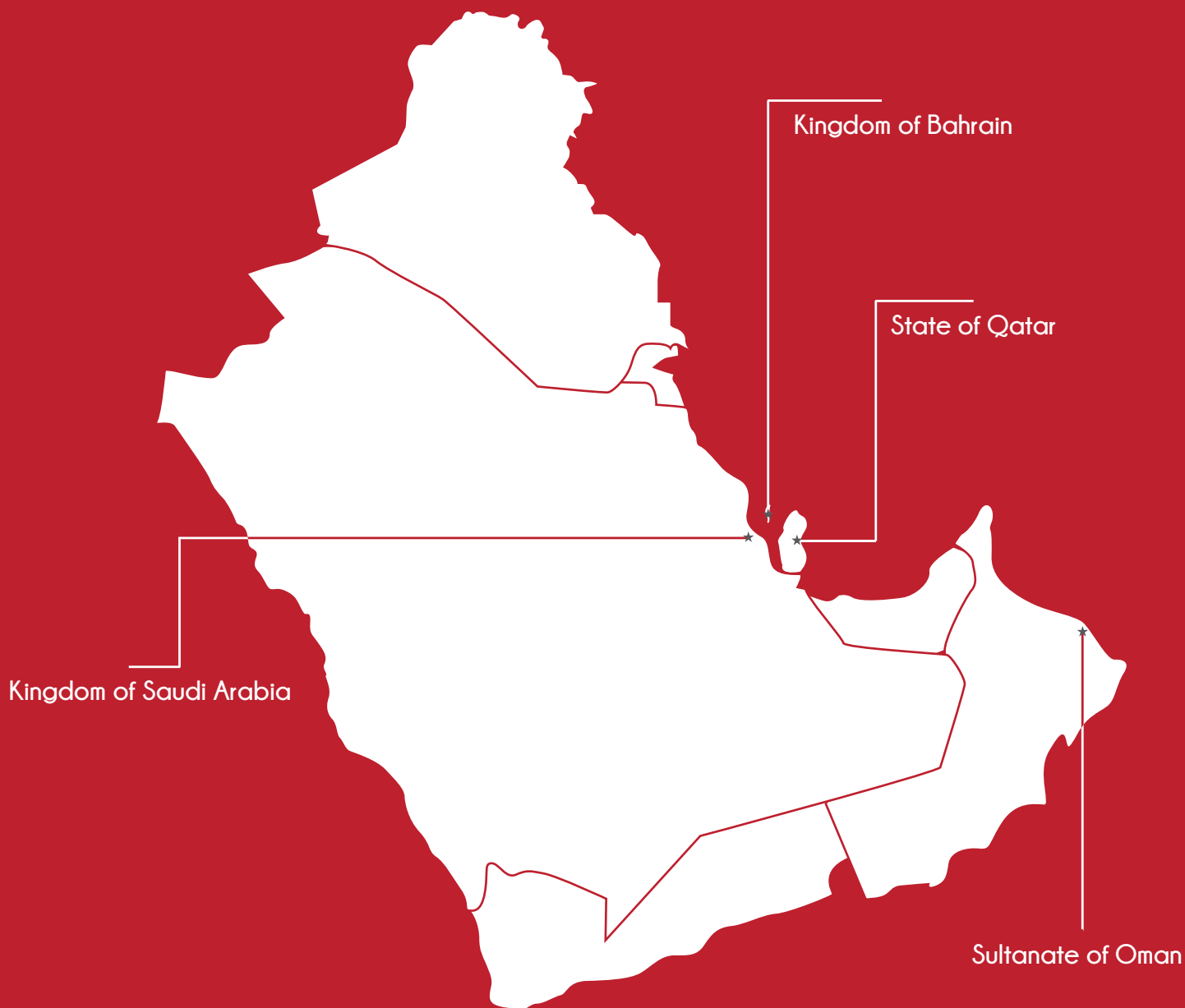- ❊ **Electronic Alerts**

Technologies

- ❊ **Intranet / Internet based**
- ❊ **Accessible Through Any Browser**
- ❊ **ASP.NET & C# Development Tools**
- ❊ **Microsoft SQL Database**

Unique Features

- ❊ **Customer Services**
- ❊ **Payment Gateway**
- ❊ **Communicate with Customer**
- ❊ **User Friendly Interface**
- ❊ **Customer Dashboards**
- ❊ **Supports Document Attachment**
- ❊ **Posting Alerts (Emails, sms..etc)**
- ❊ **Bi-Lingual Arabic/English**
- ❊ **Powerful Security Control**

Kingdom of Bahrain

State of Qatar

Kingdom of Saudi Arabia

Sultanate of Oman

REGIONAL OFFICES

BAHRAIN

P.O. Box 2949
Manama, Kingdom of Bahrain
Tel. +973 17 297 227
amthaladmin@al-amthal.com

QATAR

P.O. Box 31122
Doha, State of Qatar
Tel. +974 33 365 538
amthaldoha@al-amthal.com

SAUDI ARABIA

P.O. Box 3674
Al Khobar, Kingdom of Saudi Arabia
Tel. +966 535 766 060
khaleeji@al-amthal.com

OMAN

P.O. Box 1801
Muscat, Sultanate of Oman
Tel. +968 24 472 223/4
amthaloman@al-amthal.com